

Office of Public Guardianship

Chair Report

July 2023

The Director and I met on July 14, 2023, to discuss the Commission Goals for the upcoming year which are:

**COMMISSION GOALS FOR 2023/2024 REVIEW PERIOD**

1. Stabilize OPG staffing and demonstrate improved organizational culture and climate (to be evaluated in an interim 6-month review).
2. Establish the new Board infrastructure and working relationships.
3. Based on the strategic planning process, develop a detailed implementation plan for expansion of the Office that includes design of a substantive public relations strategy to broadly promote a positive public image of the Office.
4. Design and complete an annual report process for legislative and annual reporting that includes expanded data sources and analysis of cost effectiveness, cost avoidance and quality measures.
5. Improve and maintain strong relationships with key stakeholders including, but not limited to, the AG's Office, the Office of the Public Administrator, and the probate courts as evidenced by stakeholder feedback in 2024

We also discussed planning an in-person retreat when the new Commission is established in the fall and identified the 1<sup>st</sup> and 3<sup>rd</sup> Mondays of each month for Director and Chair check in meetings.